D-Link DGS-1224T

24-Port 10/100/1000Mbps + 2 Combo SFP(Mini GBIC) Gigabit Smart Switch

Manual

Second Edition

D-Link

Building Networks for People

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About This Guide

Congratulations on your purchase of the 24-Port 10/100/1000Mbps + 2 Combo SFP(Mini GBIC) Gigabit Smart Switch. This device integrates 1000Mbps Gigabit Ethernet, 100Mbps Fast Ethernet and 10Mbps Ethernet network capabilities in a highly flexible package.

Purpose

This guide discusses how to install and configure the DGS-1224T Web Smart Switch.

Terms/Usage

In this guide, the term “Switch” (first letter upper case) refers to your DGS-1224T Web Smart Switch, and “switch” (first letter lower case) refers to other Ethernet switches.

INTRODUCTION

This chapter describes the features of the DGS-1224T and some background information about Ethernet/Fast Ethernet/Gigabit Ethernet switching technology.

Gigabit Ethernet Technology

Gigabit Ethernet is an extension of IEEE 802.3 Ethernet utilizing the same packet structure, format, and support for CSMA/CD protocol, full duplex, flow control, and management objects, but with a tenfold increase in theoretical throughput over 100-Mbps Fast Ethernet and a hundredfold increase over 10-Mbps Ethernet. Since it is compatible with all 10-Mbps and 100-Mbps Ethernet environments, Gigabit Ethernet provides a straightforward upgrade without wasting a company's existing investment in hardware, software, and trained personnel.

The increased speed and extra bandwidth offered by Gigabit Ethernet is essential to coping with the network bottlenecks that frequently develop as computers and their busses get faster and more users use applications that generate more traffic. Upgrading key components, such as your backbone and servers to Gigabit Ethernet can greatly improve network response times as well as significantly speed up the traffic between your subnets.

Gigabit Ethernet enables fast optical fiber connections to support video conferencing, complex imaging, and similar data-intensive applications. Likewise, since data transfers occur 10 times faster than Fast Ethernet, servers outfitted with Gigabit Ethernet NIC's are able to perform 10 times the number of operations in the same amount of time.

In addition, the phenomenal bandwidth delivered by Gigabit Ethernet is the most cost-effective method to take advantage of today and

tomorrow's rapidly improving switching and routing internetworking technologies. And with expected advances in the coming years in silicon technology and digital signal processing that will enable Gigabit Ethernet to eventually operate over unshielded twisted-pair (UTP) cabling, outfitting your network with a powerful 1000-Mbps-capable backbone/server connection creates a flexible foundation for the next generation of network technology products.

Fast Ethernet Technology

The growing importance of LANs and the increasing complexity of desktop computing applications are fueling the need for high performance networks. A number of high-speed LAN technologies have been proposed to provide greater bandwidth and improve client/server response times. Among them, 100BASE-T (Fast Ethernet) provides a non-disruptive, smooth evolution from the current 10BASE-T technology. The non-disruptive and smooth evolution nature, and the dominating potential market base, virtually guarantees cost-effective and high performance Fast Ethernet solutions.

100Mbps Fast Ethernet is a standard specified by the IEEE 802.3 LAN committee. It is an extension of the 10Mbps Ethernet standard with the ability to transmit and receive data at 100Mbps, while maintaining the CSMA/CD Ethernet protocol. Since the 100Mbps Fast Ethernet is compatible with all other 10Mbps Ethernet environments, it provides a straightforward upgrade and takes advantage of the existing investment in hardware, software, and personnel training.

Switching Technology

Another approach to pushing beyond the limits of Ethernet technology is the development of switching technology. A switch bridges Ethernet packets at the MAC address level of the Ethernet protocol transmitting among connected Ethernet or Fast Ethernet LAN segments.

Switching is a cost-effective way of increasing the total network capacity available to users on a local area network. A switch increases capacity and decreases network loading by dividing a local area network into different segments, which don't compete with each other for network transmission capacity.

The switch acts as a high-speed selective bridge between the individual segments. The switch, without interfering with any other segments, automatically forwards traffic that needs to go from one segment to another. By doing this the total network capacity is multiplied, while still maintaining the same network cabling and adapter cards.

Switching LAN technology is a marked improvement over the previous generation of network bridges, which were characterized by higher latencies. Routers have also been used to segment local area networks, but the cost of a router, the setup and maintenance required make routers relatively impractical. Today switches are an ideal solution to most kinds of local area network congestion problems.

VLAN (Virtual Local Area Network)

A VLAN is a group of end-stations that are not constrained by their physical location and can communicate as if a common broadcast domain, a LAN. The primary utility of using VLAN is to reduce latency and need for routers, using faster switching instead. Other VLAN utility includes:

Security, Security is increased with the reduction of opportunity in eavesdropping on a broadcast network because data will be switched to only those confidential users within the VLAN.

Cost Reduction, VLANs can be used to create multiple broadcast domains, thus eliminating the need of expensive routers.

Port-based (or port-group) VLAN is the common method of implementing a VLAN, and is the one supplied in the Switch.

Features

- 24×10/100/1000Mbps Auto-negotiation Gigabit Ethernet ports
- All RJ45 ports support auto MDI/MDIX, so there is no need to use cross-over cables or an up-link port
- Half duplex transfer mode for connection speed 10Mbps and 100Mbps
- Full duplex transfer mode for connection speed of 10Mbps, 100Mbps and 1000Mbsps
- Gigabit Wire speed reception and transmission
- Store-and-Forward switching scheme capability to support rate adaptation and ensure data integrity

- 8K unicast addresses entities per device, self-learning, and table aging
- 512KBytes packet buffer
- Supports IEEE 802.3x flow control for full-duplex mode ports
- Supports Port-based VLAN
- Supports Port-based QoS
- Supports Port-based Trunking
- Supports Port-based Mirroring
- Supports Port-setting for Speed/Disable, Flow control
- Easy configuration via WEB Browser
- Easy setting via Web Management Utility
- Broadcast Storm Protection
- Standard 19” Rack-mount size

UNPACKING AND INSTALLATION

This chapter provides unpacking and installation information for the Switch.

Unpacking

Open the shipping cartons of the Switch and carefully unpacks its contents. The carton should contain the following items:

- One DGS-1224T Web Smart Switch
- One AC power cord, suitable for your area's electrical power connections
- Four rubber feet to be used for shock cushioning
- Screws and two mounting brackets
- CD-Rom with Web Management Utility and Manual
- Quick Installation Guide

If any item is found missing or damaged, please contact your local reseller for replacement.

Installation

The site where you install the hub stack may greatly affect its performance. When installing, consider the following pointers:

Install the Switch in a fairly cool and dry place. See ***Technical Specifications*** for the acceptable temperature and humidity operating ranges.

Install the Switch in a site free from strong electromagnetic field generators (such as motors), vibration, dust, and direct exposure to

sunlight.

Leave at least 10cm of space at the front and rear of the hub for ventilation.

Install the Switch on a sturdy, level surface that can support its weight, or in an EIA standard-size equipment rack. For information on rack installation, see the next section, Rack Mounting.

When installing the Switch on a level surface, attach the rubber feet to the bottom of each device. The rubber feet cushion the hub and protect the hub case from scratching.

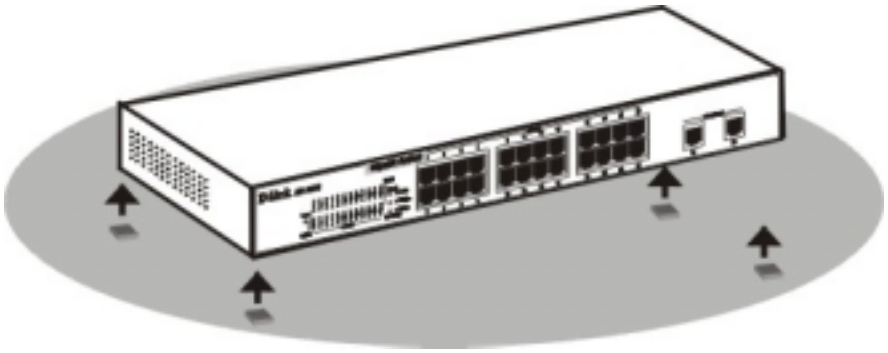


Figure 1. Attach the adhesive rubber pads to the bottom

Rack Mounting

The switch can be mounted in an EIA standard-size, 19-inch rack, which can be placed in a wiring closet with other equipment. Attach the mounting brackets at the switch's front panel (one on each side), and secure them with the provided screws.

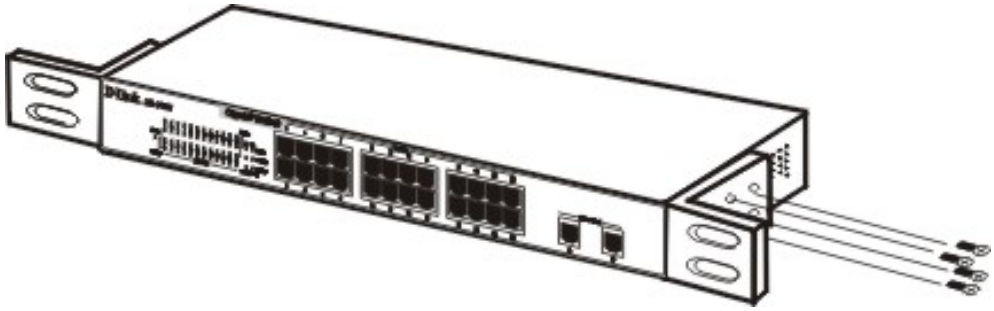


Figure 2. Combine the Switch with the provided screws

Then, use screws provided with the equipment rack to mount each switch in the rack.

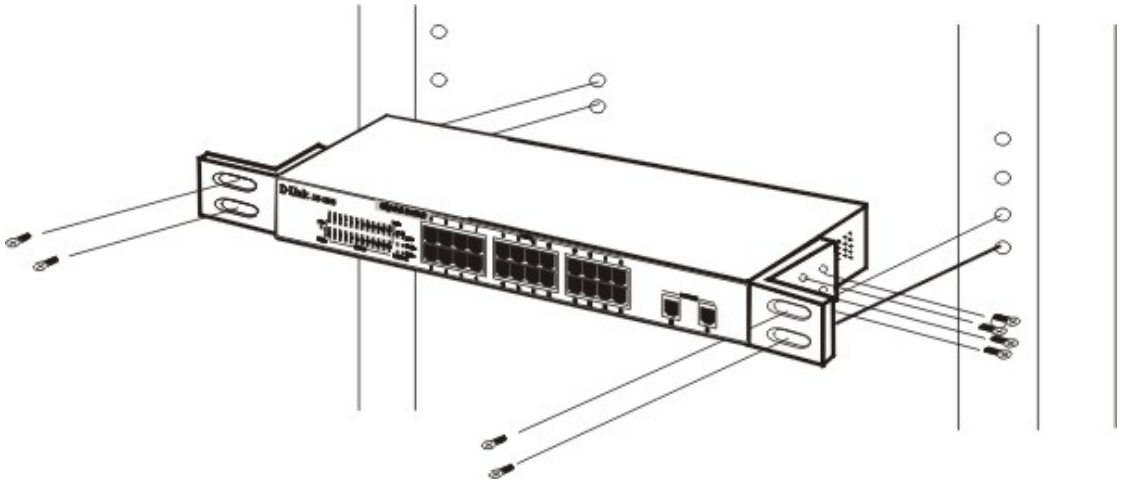


Figure 3. Mount the Switch in the rack

Connecting Network Cable

The Switch supports 1000Mbps Gigabit Ethernet that runs in Auto-negotiation mode and 10Mbps Ethernet or 100Mbps Fast Ethernet that runs both in half and full duplex mode and 1000Mbps Gigabit Ethernet runs in full duplex mode using four pair of Category 5 Cable.

These RJ-45 ports are Auto-MDI type port. The Switch can auto transform to MDI-II or MDI-X type, so you can just make an easy connection that without worrying if you are using a standard or crossover RJ45 cable.

AC Power

The Switch used the AC power supply 100-240V AC, 50-60 Hz. The power switch is located at the rear of the unit adjacent to the AC power connector and the system fan. The switch's power supply will adjust to the local power source automatically and may be turned on without having any or all LAN segment cables connected.

IDENTIFYING EXTERNAL COMPONENTS

This chapter describes the front panel, rear panel, and LED indicators of the Switch.

Front Panel

The figure below shows the front panels of the Switch.

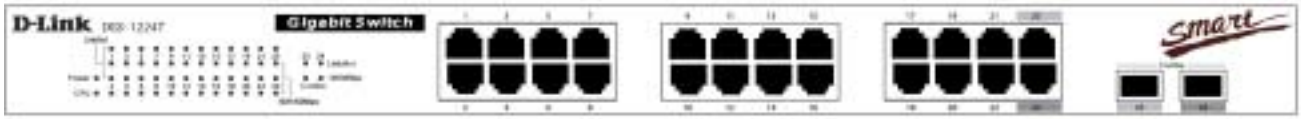


Figure 4. Front panel of 24-port Gigabit Smart Switch

LED Indicator:

Comprehensive LED indicators display the status of the switch and the network (see the LED Indicators chapter below).

Gigabit Ethernet Ports (Port 1~24):

The Switch sixteen Gigabit twisted pair ports, supported auto negotiable 10/100/1000Mbps and auto MDI/MDIX crossover detection function, this function gives true “plug and play” capability, just need to plug-in the network cable to the hub directly and don’t care if the end node is NIC (Network Interface Card) or switch and hub. These ports can operate in half-duplex mode for 10/100Mbps and full- duplex mode for 10/100/1000Mbps.

SFP(Mini GBIC) Ports

The Switch is equipped with two SFP(Mini GBIC) ports, supported optional 1000BASE-SX/LX SFP(Mini GBIC) module.

Note: When the port was set to “Forced Mode”, the Auto MDI/MDIX will be disabled.

Rear Panel

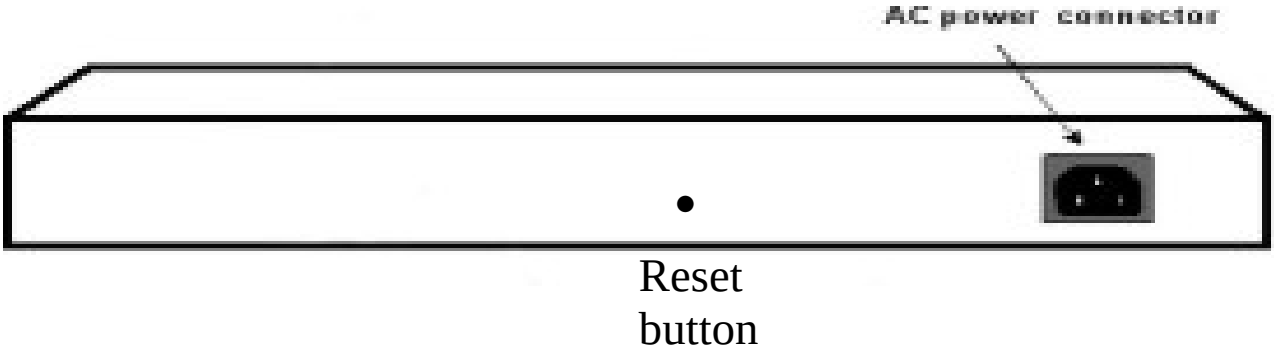


Figure 5. Rear panel of the Switch

AC Power Connector:

This is a three-pronged connector that supports the power cord. Plug in the female connector of the provided power cord into this connector, and the male into a power outlet. Supported input voltages range from 100-240V AC at 50-60Hz.

Reset:

The Reset button is to reset all the setting back to the factory default.

Note: Be sure that you recorded the setting of your device, else all the setting will be erased when pressing the "Reset" button.

UNDERSTANDING LED INDICATORS

The front panel LEDs provides instant status feedback, and, helps monitor and troubleshoot when needed.

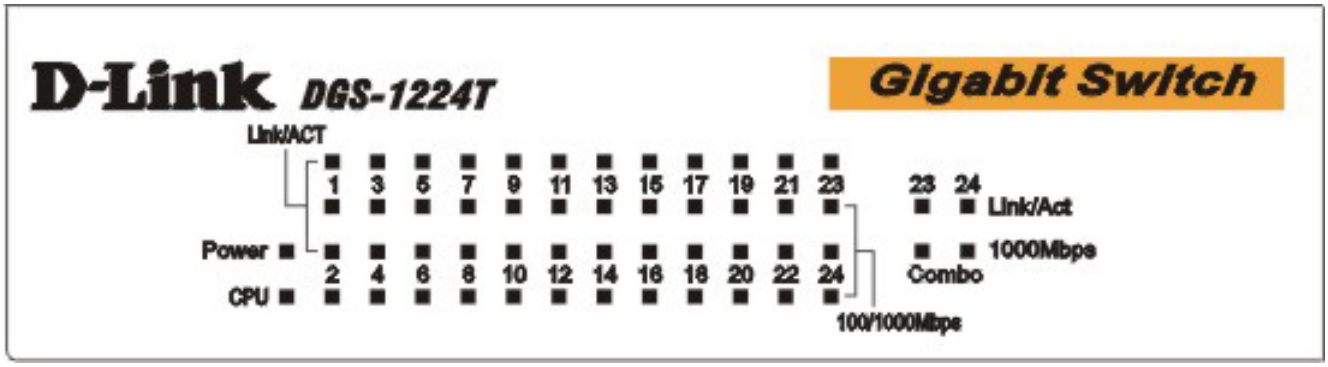


Figure 6. LED indicators of the Switch

Power and System LEDs

Power: Power Indicator

On	When the Power LED lights on, the Switch is receiving power.
Off	When the Power turns off or the power cord has improper connection.

CPU: Management Indicator

Blinking	When the CPU is working, the System LED is blinking.
On/Off	The CPU is not working.

Ports 1~24 Status LEDs

Link/Act:

On	When the Link/Act LED lights on, the respective port is successfully connected to an Ethernet network.
Blinking	When the Link/Act LED is blinking, the port is transmitting or receiving data on the Ethernet network.
Off	No link.

100/1000Mbps

Green	When the 1000Mbps LED lights Green, the respective port is connected to a 1000Mbps Gigabit Ethernet network.
Amber	When the 100Mbps LED lights Amber, the respective port is connected to a 100Mbps Fast Ethernet network.
Off	When the respective port is connected to a 10Mbps Ethernet

Option Ports SFP(Mini GBIC) 1 & SFP(Mini GBIC) 2 SFP(Mini GBIC) Status LEDs

Link/Act:

On	When the SFP(Mini GBIC) module is installed and connected to a network, the Link/Act LED lights on.
Blinking	When the LED is blinking, the SFP(Mini GBIC) module is receiving data on a network.
Off	No link.

1000Mbps

On	When the 1000Mbps LED lights on, the respective port is connected to a 1000Mbps Gigabit Ethernet network.
Off	When the respective port is disconnected to the network

CONFIGURATION

Through the Web Browser you can configure the Switch such as VLAN, Trunking, QoS… etc.

Using the Switch's Web Management Utility, you can easily discover all the D-Link Web-Smart Switches in your network, assign the IP Address, change the password, and upgrade new firmware.

Installing the Web Management Utility

Note: If your utility is old version, please remove it and install V1.01 or above.

The following gives instructions guiding you through the installations of the Web Management utility.

1. Insert the Utility CD in the CD-Rom Drive.
2. From the **Start** menu on the Windows desktop, choose **Run**.
3. In the **Run** dialog box, type D:\Web Management Utility\setup.exe (D:\ depends where your CD-Rom drive is located) and click **OK**.
4. Follow the on-screen instructions to install the utility.
5. Upon completion, go to **Program Files -> web_management_utility** and execute the Web Management utility. (Figure 7.)

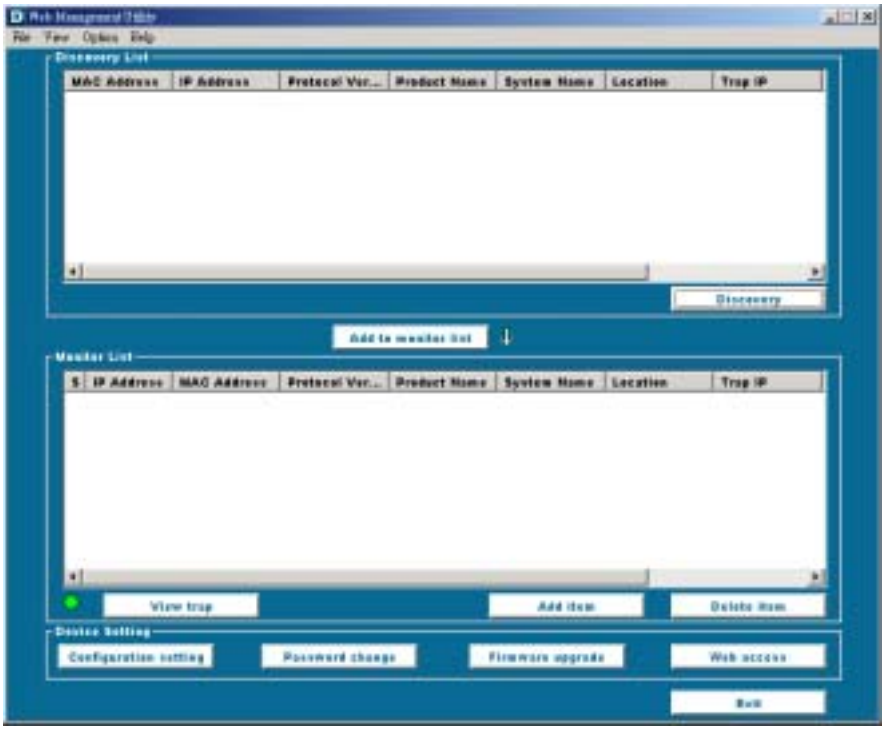


Figure 7. Web Management Utility

The Web Management Utility was divided into four parts, ***Discovery List, Monitor List, Device Setting*** and ***Toolbar function***, for details instruction, follow the below section.

Discovery List

This is the list where you can discover all the Web management devices in the entire network.

By pressing the ***"Discovery"*** button, you can list all the Web Management devices in the discovery list.

Double click or press the ***"Add to monitor list"*** button to select a device from the Discovery List to the Monitor List.

System word definitions in the Discovery List:

- ***MAC Address:*** Shows the device MAC Address.
- ***IP Address:*** Shows the current IP address of the device.
- ***Protocol version:*** Shows the version of the Utility protocol.
- ***Product Name:*** Shows the device product name.
- ***System Name:*** Shows the appointed device system name.
- ***Location:*** Shows where the device is located.
- ***Trap IP:*** Shows the IP where the Trap to be sent.
- ***Subnet Mask:*** Shows the Subnet Mask set of the device.
- ***Gateway:*** Shows the Gateway set of the device.

Monitor List

All the Web Smart Device in the Monitor List can be monitored; you can also receive the trap and show the status of the device.

System word definitions in the Monitor List:

- ***S:*** Shows the system symbol of the Web-Smart device, represent for device system is not alive.
- ***IP Address:*** Shows the current IP address of the device.
- ***MAC Address:*** Shows the device MAC Address.
- ***Protocol version:*** Shows the version of the Utility protocol.
- ***Product Name:*** Shows the device product name.
- ***System Name:*** Shows the appointed device system name.
- ***Location:*** Shows where the device is located.
- ***Trap IP:*** Shows the IP where the Trap to be sent.
- ***Subnet Mask:*** Shows the Subnet Mask set of the device.
- ***Gateway:*** Shows the Gateway set of the device.

View Trap: The Trap function can receive the events that happen from the Web Management Switch in the Monitor List.

There is a light indicator behind the ***"View Trap"*** button, when the light indicates in green, it means that there is no trap transmitted, and else when it indicates in red, it means that there is new trap transmitted, this is to remind us to view the trap. (Figure 8)

Figure 8.

When the ***"View Trap"*** button is clicked, a Trap Information window will pop out, it will show the trap information including the Symbol, Time, Device IP and the Event occurred. (Figure 9)

The symbol " " represents the trap signal arise, this symbol will disappear after you review and click on the event record.

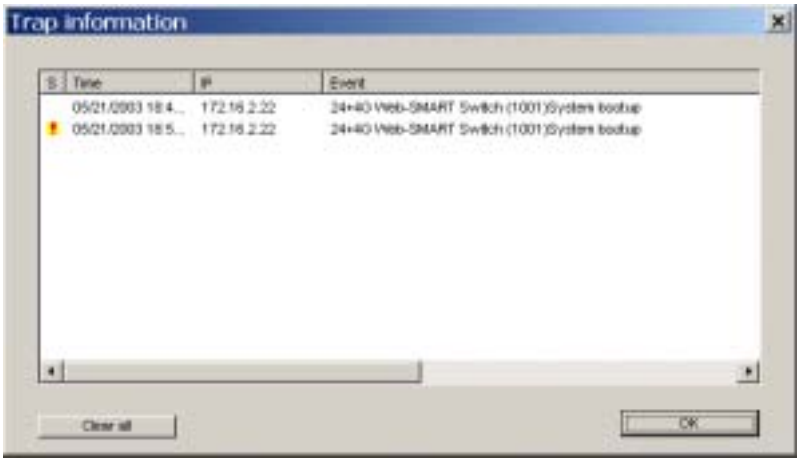


Figure 9.

Note: In order to receive Trap information, switch has to be configured with Trap IP and Trap Events in Web browser, which are available in the Trap Setting Menu (see Page 45 for detail).

Add Item: To add a device to the Monitor List manually, enter the IP Address of the device that you want to monitor.

Delete Item: To delete the device in the Monitor List.

Device Setting

You can set the device by using the function key in the Device Setting Dialog box.

Configuration Setting: In this Configuration Setting, you can set the IP Address, Subnet Mask, Gateway, Set Trap to (Trap IP Address), System name and Location.

Select the device in the Discovery list or Monitor List and press this button, then the Configuration Setting window will pop out as Figure 10, after filling up the data that you want to change, you must fill up the password and press the “Set” to process the data changed immediately.

Figure 10. Configuration Setting

Password Change: You can use this Password Change when you need to change the password, fill in the password needed in the dialog box and press ***"Set"*** button to proceed the password change immediately.

Figure 11. Password Change

Firmware Upgrade: When the device has a new function, there will be a new firmware to update the device, use this function to update.

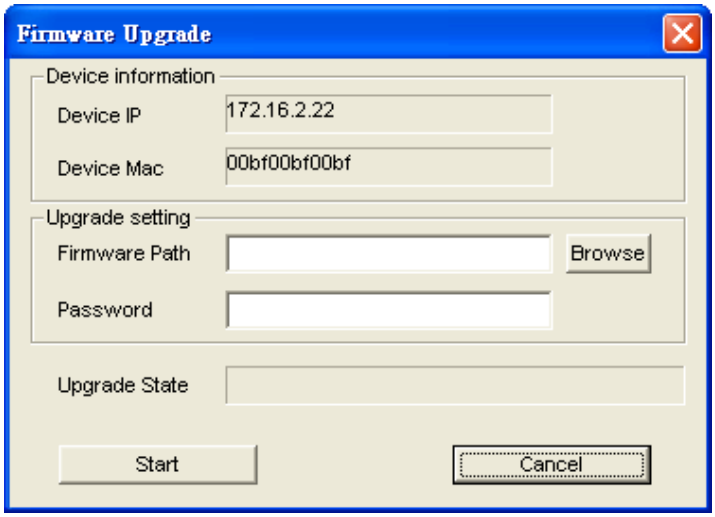


Figure 12.

Web Access: Double click the device in the Monitor List or select a device in the Monitor List and press this ***"Web Access"*** button to access the device in Web browser.

Toolbar

The toolbar in the Web Management Utility have four main tabs, File, View, Options and Help.

In the ***"File TAB"***, there are Monitor Save, Monitor Save As, Monitor Load and Exit.

Monitor Save: To record the setting of the Monitor List to the default, when you open the Web Management Utility next time, it will auto load the default recorded setting.

Monitor Save As: To record the setting of the Monitor List in appointed filename and file path.

Monitor Load: To manually load the setting file of the Monitor List.

Exit: To exit the Web Management Utility.

In the ***"View TAB"***, there are view log and clear log function, this function will help you to show trap setting.

View Log: To show the event of the Web Management Utility and the device.

Clear Log: to clear the log.

In the ***"Option TAB"***, there are Refresh Time function, this function helps you to refresh the time of monitoring the device. Choose ***15 secs, 30 secs, 1 min, 2 min and 5 min*** to select the time of monitoring.

In the ***"Help TAB"***, there is About function, it will show out the version of the Web Management Utility.

Configuring the Switch

The DGS-1224T Web Smart Switch has a Web GUI interface for smart switch configuration. The Switch can be configured through the Web Browser. A network administrator can manage, control and monitor the switch from the local LAN. This section indicates how to configure the Switch to enable its smart functions including:

- Port Setting (Speed/Disable, Duplex mode, Flow Control and Port base QoS)
- Virtual LAN Group setting (VLAN)
- Port-based Trunking
- Port-based Mirroring
- System Setting
- Device status and Statistic

Login

Before you configure this device, note that when the Web Smart Switch is configured through an Ethernet connection, make sure the manager PC must be set on same the **IP network**. For example, when the default network address of the default IP address of the Web Smart Switch is ***192.168.0.1***, then the manager PC should be set at 192.168.0.x (where x is a number between 2 and 254), and the default subnet mask is 255.255.255.0.

Open Internet Explorer 5.0 or above Web browser.

Enter IP address ***http://192.168.0.1*** (the factory-default IP address setting) to the address location.

Figure 13.

Or through the Web Management Utility, you do not need to remember the IP Address, select the device shown in the Monitor List of the Web Management Utility to settle the device on the Web Browser.

When the following dialog page appears, remain enter the default password ***"admin"*** and press Login to enter the main configuration window.

Figure 14.

After entering the password, the main page comes up, the screen will display the device status.

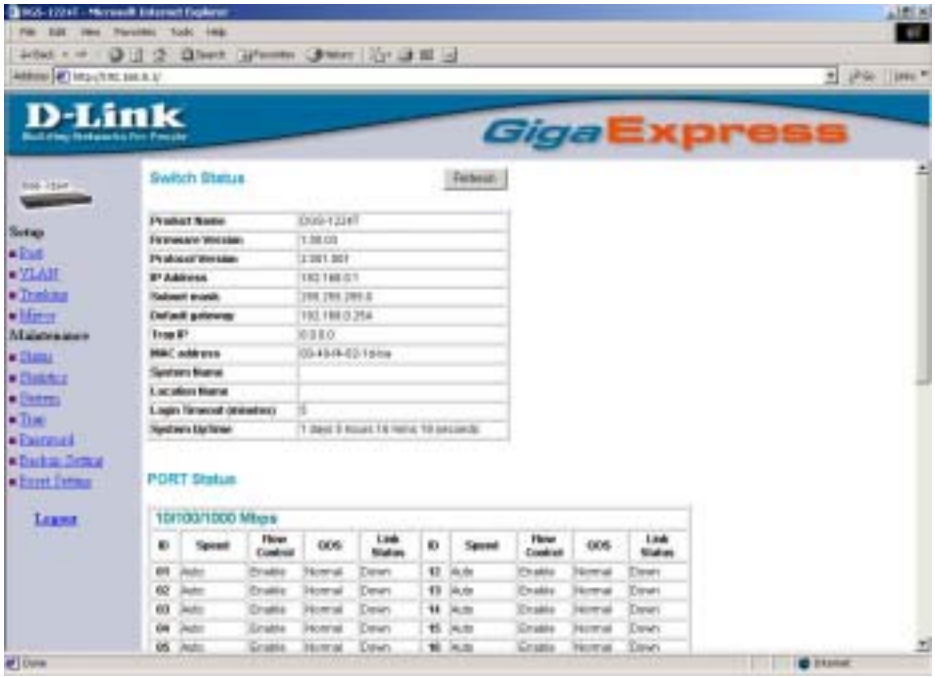


Figure 15. Device Status

Setup Menu

When the main page appears, find the ***Setup menu*** in the left side of the screen (Figure 16). Click on the setup item that you want to configure. There are eleven options: *Port Settings, VLAN Settings, Trunk Setting, Mirror Setting, Device Status, Statistic, System Settings, Trap Setting, Password Setting, Backup Setting and Reset Setting* as shown in the Main Menu screen.

Figure 16. Setup menu

Configuring Setup Setting

Find that there are four items, including *Port Settings, VLAN Settings, Trunk Settings and Mirror Settings* in Setup menu.

Port Settings

In Port Settings menu (Figure 17), this page will show each port's status, press the ID parameter to set each port's *Speed, Flow Control, QoS priority and Link Status*. When you need to renew the posted information, press the "Refresh" button.

The *Link Status* in the screen will show the connection speed and duplex mode; else this dialog box will show ***down*** when the port is disconnected.

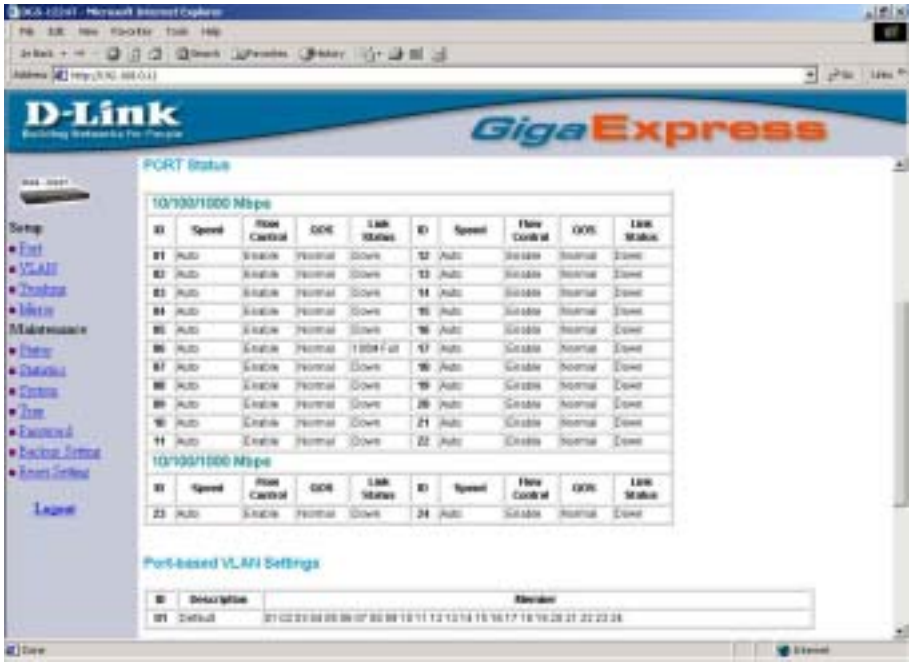


Figure 17. Port Setting

Note:

1. ***Be sure that you have to re-setting the Gigabit port when transferring the media type (Fiber to Copper or Copper to Fiber).***

   The priority of Gigabit Fiber port is higher than Copper.

To change the port setting, click on the ID parameter to enter to the selected port to configure its Speed/Disable, Flow control and QoS setting.

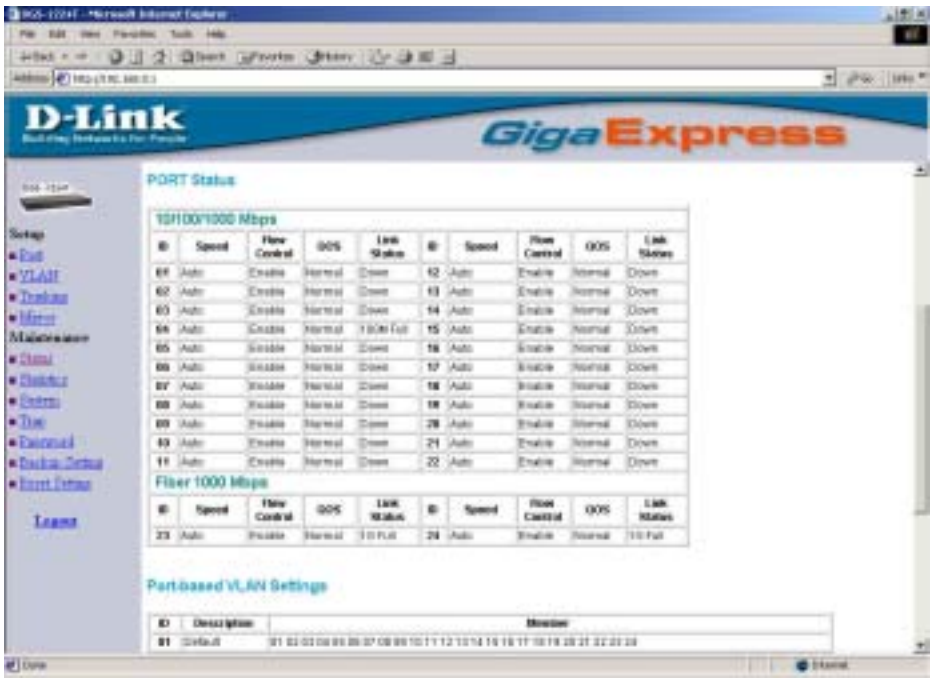


Figure 18

Speed/Disable:

This setting has six modes—***100M Full***, ***100M Half***, ***10M Full***, ***10M Half, Auto and Disable***—for speed or port disable selections.

Flow Control:

This setting determines whether or not the Switch will be handling flow control. Set ***FlowCtrl*** to ***Enable*** for avoiding data transfer overflow. Or it sets to ***Disable***; there is either no flow control or other hardware/software management.

When the port is set to ***forced mode***, then the flow control will automatically set to ***Disable.***

QoS:

In some ports that need to have a high priority to manage the data transfer, QoS should be change. Set the port's QoS to high to determine the port will always transfer their data first.

VLAN Settings (Virtual Local Area Network)

Group individual ports into a small "Virtual" network of their own to be independent of the other ports. To add a VLAN group, press "Add Group" button, the new VLAN configuration window will pop out, you can fill in the description in order to describe this VLAN Group, check on the port to be a member to this VLAN Group, and press ***"Apply"*** button to execute the setting.

Figure 19. VLAN Group Settings

Once you want to modify the VLAN Group, check on the ID parameter, the ID VLAN configuration window will pop out.

Figure 20. VLAN Settings

Trunk Setting

The Trunk function enables to cascade two devices with a double times bandwidth (maximum up to 24Gbps in full duplex mode).
There are three selections in each group of trunk setting as follow:
Group 1: Selection 1(disable), Selection 2(port 1, 2), Selection 3(port 1, 2, 3, 4).
Group 2: Selection 1(disable), Selection 2(port9, 10), Selection 3(port 9, 10, 11, 12)
Group32: Selection 1(disable), Selection 2(port17, 18), Selection 3(port 17, 18, 19, 20)
.

Figure 21. Trunk Settings

Be sure that the selected trunk setting port must connect to the device with a same VLAN group.

Mirror Setting

Port Mirroring is a method of monitoring network traffic that forwards a copy of each incoming and/or outgoing packet from one port of a network switch to another port where the packet can be studied. It enables the manager to keep close track of switch performance and alter it if necessary.

Configuring the port Mirroring by assigning a source port from which to copy all packets and a sniffer port where those packets will be sent.

The selection of the sniffer mode is as follow:

RX (receive) mode: this mode will duplicate the data that send to the source and forward to the sniffer port.

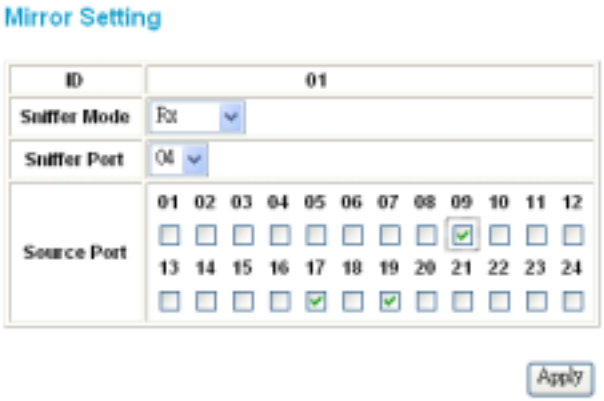


Figure 22.

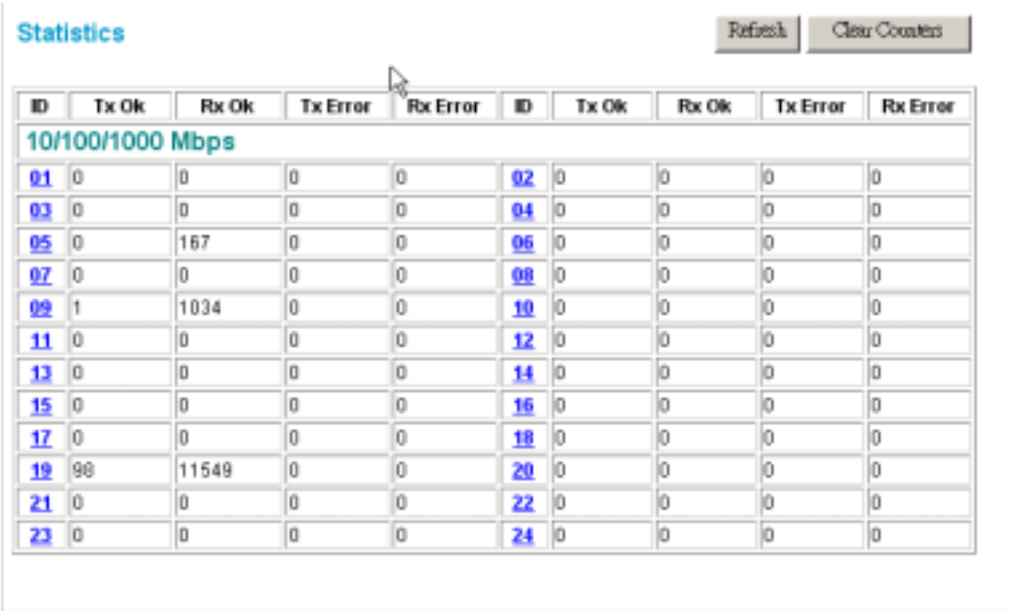
Device Status

Click on the ***"Status"*** to present the device status on this screen, it will show the System Status, Port Status, VLAN Status, Trunk Status and Mirror Status..

Press ***"Refresh"*** when you need to renew the posted information.

Statistic

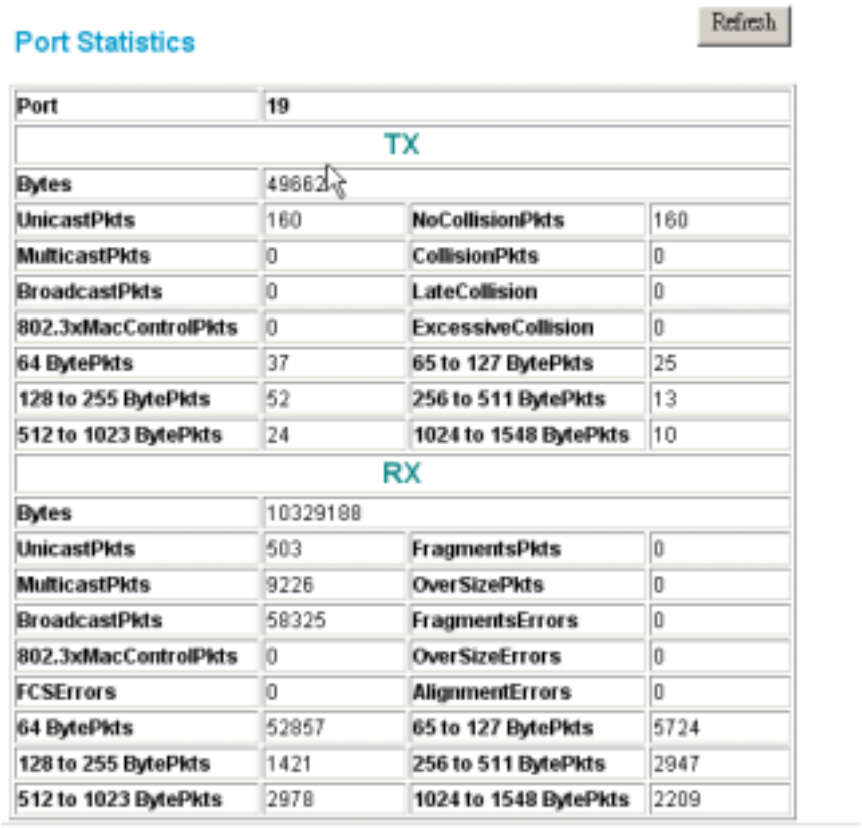
The Statistic Menu screen will show the status of each port packet count. And click "Clear Counters" to reset all information to 0.



ID	Tx Ok	Rx Ok	Tx Error	Rx Error	ID	Tx Ok	Rx Ok	Tx Error	Rx Error
10/100/1000 Mbps									
01	0	0	0	0	02	0	0	0	0
03	0	0	0	0	04	0	0	0	0
05	0	167	0	0	06	0	0	0	0
07	0	0	0	0	08	0	0	0	0
09	1	1034	0	0	10	0	0	0	0
11	0	0	0	0	12	0	0	0	0
13	0	0	0	0	14	0	0	0	0
15	0	0	0	0	16	0	0	0	0
17	0	0	0	0	18	0	0	0	0
19	98	11549	0	0	20	0	0	0	0
21	0	0	0	0	22	0	0	0	0
23	0	0	0	0	24	0	0	0	0

Figure 23. Statistic

For Detail packet information, click on the ID parameter as Figure 24.



Port Statistics

Refresh

Port	19		
TX			
Bytes	49662		
UnicastPkts	160	NoCollisionPkts	160
MulticastPkts	0	CollisionPkts	0
BroadcastPkts	0	LateCollision	0
802.3xMacControlPkts	0	ExcessiveCollision	0
64 BytePkts	37	65 to 127 BytePkts	25
128 to 255 BytePkts	52	256 to 511 BytePkts	13
512 to 1023 BytePkts	24	1024 to 1548 BytePkts	10
RX			
Bytes	10329188		
UnicastPkts	503	FragmentsPkts	0
MulticastPkts	9226	OverSizePkts	0
BroadcastPkts	58325	FragmentsErrors	0
802.3xMacControlPkts	0	OverSizeErrors	0
FCSErrors	0	AlignmentErrors	0
64 BytePkts	52857	65 to 127 BytePkts	5724
128 to 255 BytePkts	1421	256 to 511 BytePkts	2947
512 to 1023 BytePkts	2978	1024 to 1548 BytePkts	2209

Figure 24.

System Setting

The System Setting includes the System name, Location name, Login Timeout, IP Address, Subnet Mask and Gateway. Through the Web Management Utility, you can easily recognize the device by using the System Name and the Location Name.

The Login Timeout is to set the idle time-out for security issue, when there is no action in running the Web Smart Utility and the time is up, you must re-login to Web Smart Utility before you set the Utility.

Fill up the IP Address, Subnet Mask and Gateway for the device.

Figure 25.

Trap Setting

The Trap Setting enables the device to monitor the Trap through the Web Management Utility, set the Trap IP Address of the manager where the trap to be sent.

Figure 26. Trap Setting

- **System Events:** Monitoring the system's trap.

  Device Bootup: a trap when booting up the system.

  Illegal Login: a trap when there is using a wrong password login, and it will record from where the IP to be login.

- **Twisted Pair Port Events:** Monitoring the copper port status.

  Abnormal* Receive Error: a trap when there are receive data error in copper port.

Abnormal* Transmit Error: a trap when there are transmit data error in copper port.

Abnormal*: 50 error packet count within 10 seconds.

Set Password

Password is the invaluable tool for the manager to secure Web Management Switch, use this function to change the password.

If you forget the password, press the "Reset" button in the rear panel of the Switch, the current setting includes VLAN, Port Setting… etc. will be lost and the Switch will restore to the default setting.

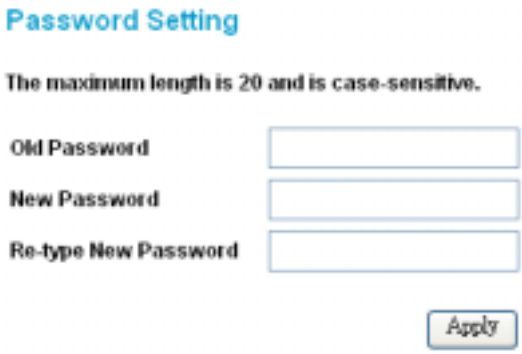


Figure 27. Set Password

Backup Setting

The backup tools help you to backup the current setting of the Switch. Once you need to backup the setting, press the ***"Backup"*** button to save the setting.

To restore a current setting file to the device, you must specify the backup file and press ***"Restore"*** button to proceed the setting of the recorded file.

Backup Setting
Please be aware that the device will reboot after config restore successfully.
Backup current setting to file :
Backup
Restore saved setting from file :
Restore

Figure 28. Backup Setting

Note: when restoring a recorded file, the current password will not be erased.

Reset Setting

The Factory Reset button helps you to reset the device back to the default setting from the factory. Be aware that the entire configuration will be reset, the IP address of the device will be set to default setting 192.168.0.1.

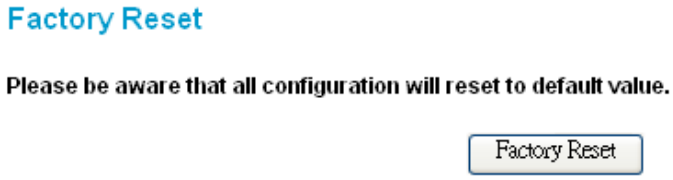


Figure 29. Reset Setting

Logout

When press this function, the web configuration will go back to first Login page.

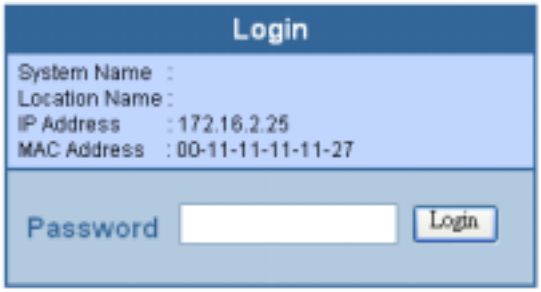


Figure 30. Logout

TECHNICAL SPECIFICATIONS

General	
Standards	IEEE 802.3 10BASE-T Ethernet IEEE 802.3u 100BASE-TX Fast Ethernet IEEE 802.3ab 1000BASE-T Gigabit Ethernet IEEE 802.3x Full Duplex Flow Control IEEE 802.3z 1000BASE-SX/LX Gigabit Ethernet
Protocol	CSMA/CD
Data Transfer Rate	Ethernet: 10Mbps (half duplex), 20Mbps (full-duplex) Fast Ethernet: 100Mbps (half duplex), 200Mbps (full-duplex) Gigabit Ethernet: 2000Mbps (full-duplex)
Topology	Star
Network Cables	10BASET: 2-pair UTP Cat. 3, 4, 5; up to 100m 100BASE-TX: 2-pair UTP Cat. 5; up to 100m 1000BASE-T: 4-pair UTP Cat. 5; up to 100m Fiber module: SFP(Mini GBIC) Fiber module
Number of Ports	24 × 10/100/1000Mbps Auto-MDIX RJ-45 ports 2 × SFP(Mini GBIC) fiber slot
Physical and Environmental	
AC inputs	100-240V AC, 50/60 Hz internal universal power supply
Power Consumption	32 Watts (Max)

Temperature	Operating: 0° ~ 50° C, Storage: -10° ~ 70° C
Humidity	Operating: 10% ~ 90%, Storage: 5% ~ 90%
Dimensions	440 x 210 x 44 mm (W x H x D)
EMI:	FCC Class A, CE Mark Class A
Safety:	CUL

Performance	
Transmits Method:	Store-and-forward
Filtering Address Table:	8K entries per device
Packet Filtering/Forwarding Rate:	1000Mbps Gigabit Ethernet: 1,488,000/pps
MAC Address Learning:	Automatic update
Transmits Method:	Store-and-forward
RAM Buffer:	512K bytes per device

WARRANTY AND REGISTRATION INFORMATION

(All countries and regions excluding USA)

Wichtige Sicherheitshinweise

1. Bitte lesen Sie sich diese Hinweise sorgfältig durch.
2. Heben Sie diese Anleitung für den spätern Gebrauch auf.
3. Vor jedem Reinigen ist das Gerät vom Stromnetz zu trennen. Vervenden Sie keine Flüssig- oder Aerosolreiniger. Am besten dient ein angefeuchtetes Tuch zur Reinigung.
4. Um eine Beschädigung des Gerätes zu vermeiden sollten Sie nur Zubehörteile verwenden, die vom Hersteller zugelassen sind.
5. Das Gerät is vor Feuchtigkeit zu schützen.
6. Bei der Aufstellung des Gerätes ist auf sichern Stand zu achten. Ein Kippen oder Fallen könnte Verletzungen hervorrufen. Verwenden Sie nur sichere Standorte und beachten Sie die Aufstellhinweise des Herstellers.
7. Die Belüftungsöffnungen dienen zur Luftzirkulation die das Gerät vor Überhitzung schützt. Sorgen Sie dafür, daß diese Öffnungen nicht abgedeckt werden.
8. Beachten Sie beim Anschluß an das Stromnetz die Anschlußwerte.
9. Die Netzanschlußsteckdose muß aus Gründen der elektrischen Sicherheit einen Schutzleiterkontakt haben.
10. Verlegen Sie die Netzanschlußleitung so, daß niemand darüber fallen kann. Es sollete auch nichts auf der Leitung abgestellt werden.
11. Alle Hinweise und Warnungen die sich am Geräten befinden sind zu beachten.
12. Wird das Gerät über einen längeren Zeitraum nicht benutzt, sollten Sie es vom Stromnetz trennen. Somit wird im Falle einer Überspannung eine Beschädigung vermieden.
13. Durch die Lüftungsöffnungen dürfen niemals Gegenstände oder Flüssigkeiten in das Gerät gelangen. Dies könnte einen Brand bzw. Elektrischen Schlag auslösen.
14. Öffnen Sie niemals das Gerät. Das Gerät darf aus Gründen der elektrischen Sicherheit nur von authorisiertem Servicepersonal geöffnet werden.
15. Wenn folgende Situationen auftreten ist das Gerät vom Stromnetz zu trennen und von einer qualifizierten Servicestelle zu überprüfen:
    a. Netzkabel oder Netzstecker sint beschädigt.

b. Flüssigkeit ist in das Gerät eingedrungen.

c. Das Gerät war Feuchtigkeit ausgesetzt.

d. Wenn das Gerät nicht der Bedienungsanleitung ensprechend funktioniert oder Sie mit Hilfe dieser Anleitung keine Verbesserung erzielen.

e. Das Gerät ist gefallen und/oder das Gehäuse ist beschädigt.

f. Wenn das Gerät deutliche Anzeichen eines Defektes aufweist.

16. Bei Reparaturen dürfen nur Orginalersatzteile bzw. den Orginalteilen entsprechende Teile verwendet werden. Der Einsatz von ungeeigneten Ersatzteilen kann eine weitere Beschädigung hervorrufen.
17. Wenden Sie sich mit allen Fragen die Service und Repartur betreffen an Ihren Servicepartner. Somit stellen Sie die Betriebssicherheit des Gerätes sicher.
18. Zum Netzanschluß dieses Gerätes ist eine geprüfte Leitung zu verwenden, Für einen Nennstrom bis 6A und einem Gerätegewicht größer 3kg ist eine Leitung nicht leichter als H05VV-F, 3G, 0.75mm2 einzusetzen.

WARRANTIES EXCLUSIVE

IF THE D-LINK PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, THE CUSTOMER'S SOLE REMEDY SHALL BE, AT D-LINK'S OPTION, REPAIR OR REPLACEMENT. THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. D-LINK NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION MAINTENANCE OR USE OF D-LINK'S PRODUCTS.

D-LINK SHALL NOT BE LIABLE UNDER THIS WARRANTY IF ITS TESTING AND EXAMINATION DISCLOSE THAT THE ALLEGED DEFECT IN THE PRODUCT DOES NOT EXIST OR WAS CAUSED BY THE CUSTOMER'S OR ANY THIRD PERSON'S MISUSE, NEGLECT, IMPROPER INSTALLATION OR TESTING, UNAUTHORIZED ATTEMPTS TO REPAIR, OR ANY OTHER CAUSE BEYOND THE RANGE OF THE INTENDED USE, OR BY ACCIDENT, FIRE, LIGHTNING OR OTHER HAZARD.

LIMITATION OF LIABILITY

IN NO EVENT WILL D-LINK BE LIABLE FOR ANY DAMAGES, INCLUDING LOSS OF DATA, LOSS OF PROFITS, COST OF COVER OR OTHER INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES ARISING OUT THE INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE OR INTERRUPTION OF A D-

LINK PRODUCT, HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY. THIS LIMITATION WILL APPLY EVEN IF D-LINK HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

IF YOU PURCHASED A D-LINK PRODUCT IN THE UNITED STATES, SOME STATES DO NOT ALLOW THE LIMITATION OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

Limited Warranty

Hardware:

D-Link warrants each of its hardware products to be free from defects in workmanship and materials under normal use and service for a period commencing on the date of purchase from D-Link or its Authorized Reseller and extending for the length of time stipulated by the Authorized Reseller or D-Link Branch Office nearest to the place of purchase.

This Warranty applies on the condition that the product Registration Card is filled out and returned to a D-Link office within ninety (90) days of purchase. A list of D-Link offices is provided at the back of this manual, together with a copy of the Registration Card.

If the product proves defective within the applicable warranty period, D-Link will provide repair or replacement of the product. D-Link shall have the sole discretion whether to repair or replace, and replacement product may be new or reconditioned. Replacement product shall be of equivalent or better specifications, relative to the defective product, but need not be identical. Any product or part repaired by D-Link pursuant to this warranty shall have a warranty period of not less than 90 days, from date of such repair, irrespective of any earlier expiration of original warranty period. When D-Link provides replacement, then the defective product becomes the property of D-Link.

Warranty service may be obtained by contacting a D-Link office within the applicable warranty period, and requesting a Return Material Authorization (RMA) number. If a Registration Card for the product in question has not been returned to D-Link, then a proof of purchase (such as a copy of the dated purchase invoice) must be provided. If Purchaser's circumstances require special handling of warranty correction, then at the time of requesting RMA number, Purchaser may also propose special procedure as may be suitable to the case.

After an RMA number is issued, the defective product must be packaged securely in the original or other suitable shipping package to ensure that it will not be damaged in transit, and the RMA number must be prominently marked on the outside of the package. The package must be mailed or otherwise shipped to D-Link with all costs of mailing/shipping/insurance prepaid. D-Link shall never be responsible for any software, firmware, information, or memory data of Purchaser contained in, stored on, or integrated with any product returned to D-Link pursuant to this warranty.

Any package returned to D-Link without an RMA number will be rejected and shipped back to Purchaser at Purchaser's expense, and D-Link reserves the right in such a case to levy a reasonable handling charge in addition mailing or shipping costs.

Software:

Warranty service for software products may be obtained by contacting a D-Link office within the applicable warranty period. A list of D-Link offices is provided at the back of this manual, together with a copy of the Registration Card. If a Registration Card for the product in question has not been returned to a D-Link office, then a proof of purchase (such as a copy of the dated purchase invoice) must be provided when requesting warranty service. The term "purchase" in this software warranty refers to the purchase transaction and resulting license to use such software.

D-Link warrants that its software products will perform in substantial conformance with the applicable product documentation provided by D-Link with such software product, for a period of ninety (90) days from the date of purchase from D-Link or its Authorized Reseller. D-Link warrants the magnetic media, on which D-Link provides its software product, against failure during the same warranty period. This warranty applies to purchased software, and to replacement software provided by D-Link pursuant to this warranty, but shall not apply to any update or replacement which may be provided for download via the Internet, or to any update which may otherwise be provided free of charge.

D-Link's sole obligation under this software warranty shall be to replace any defective software product with product which substantially conforms to D-Link's applicable product documentation. Purchaser assumes responsibility for the selection of appropriate application and system/platform software and associated reference materials. D-Link makes no warranty that its software products will work in combination with any hardware, or any application or system/platform software product provided by any third party, excepting only such products as are expressly represented, in D-Link's applicable product documentation as being compatible. D-Link's obligation under this warranty shall be a reasonable effort to provide compatibility, but D-Link shall have no obligation to provide compatibility when there is fault in the third-party hardware or software. D-Link makes no warranty that operation of its software products will be uninterrupted or absolutely error-free, and no warranty that all defects in the software product, within or without the scope of D-Link's applicable product documentation, will be corrected.

Subject to the terms and conditions set forth herein, D-Link Systems, Inc. ("D-Link") provides this Limited warranty for its product only to the person or entity that originally purchased the product from:

- D-Link or its authorized reseller or distributor and
- Products purchased and delivered within the fifty states of the United States, the District of Columbia, U.S. Possessions or Protectorates, U.S. Military Installations, addresses with an APO or FPO.

Limited Warranty: D-Link warrants that the hardware portion of the D-Link products described below will be free from material defects in workmanship and materials from the date of original retail purchase of the product, for the period set forth below applicable to the product type ("Warranty Period"), except as otherwise stated herein.

Limited Lifetime Warranty for the Product(s) is defined as follows:

- Hardware for as long as the original customer/end user owns the product, or five years after product discontinuance, whichever occurs first (excluding power supplies and fans)
- Power Supplies and Fans Three (3) Year
- Spare parts and spare kits Ninety (90) days

D-Link's sole obligation shall be to repair or replace the defective Hardware during the Warranty Period at no charge to the original owner or to refund at D-Link's sole discretion. Such repair or replacement will be rendered by D-Link at an Authorized D-Link Service Office. The replacement Hardware need not be new or have an identical make, model or part. D-Link may in its sole discretion replace the defective Hardware (or any part thereof) with any reconditioned product that D-Link reasonably determines is substantially equivalent (or superior) in all material respects to the defective Hardware. Repaired or replacement Hardware will be warranted for the remainder of the original Warranty Period from the date of original retail purchase. If a material defect is

incapable of correction, or if D-Link determines in its sole discretion that it is not practical to repair or replace the defective Hardware, the price paid by the original purchaser for the defective Hardware will be refunded by D-Link upon return to D-Link of the defective Hardware. All Hardware (or part thereof) that is replaced by D-Link, or for which the purchase price is refunded, shall become the property of D-Link upon replacement or refund.

Limited Software Warranty: D-Link warrants that the software portion of the product ("Software") will substantially conform to D-Link's then current functional specifications for the Software, as set forth in the applicable documentation, from the date of original retail purchase of the Software for a period of ninety (90) days ("Warranty Period"), provided that the Software is properly installed on approved hardware and operated as contemplated in its documentation. D-Link further warrants that, during the Warranty Period, the magnetic media on which D-Link delivers the Software will be free of physical defects. D-Link's sole obligation shall be to replace the non-conforming Software (or defective media) with software that substantially conforms to D-Link's functional specifications for the Software or to refund at D-Link's sole discretion. Except as otherwise agreed by D-Link in writing, the replacement Software is provided only to the original licensee, and is subject to the terms and conditions of the license granted by D-Link for the Software. Software will be warranted for the remainder of the original Warranty Period from the date or original retail purchase. If a material non-conformance is incapable of correction, or if D-Link determines in its sole discretion that it is not practical to replace the non-conforming Software, the price paid by the original licensee for the non-conforming Software will be refunded by D-Link; provided that the non-conforming Software (and all copies thereof) is first returned to D-Link. The license granted respecting any Software for which a refund is given automatically terminates.

Non-Applicability of Warranty: The Limited Warranty provided hereunder for hardware and software of D-Link's products will not be applied to and does not cover any refurbished product and any product purchased through the inventory clearance or liquidation sale or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product and in that case, the product is being sold "As-Is" without any warranty whatsoever including, without limitation, the Limited Warranty as described herein, notwithstanding anything stated herein to the contrary.

Submitting A Claim: The customer shall return the product to the original purchase point based on its return policy. In case the return policy period has expired and the product is within warranty, the customer shall submit a claim to D-Link as outlined below:

- The customer must submit with the product as part of the claim a written description of the Hardware defect or Software nonconformance in sufficient detail to allow D-Link to confirm the same.
- The original product owner must obtain a Return Material Authorization ("RMA") number from the Authorized D-Link Service Office and, if requested, provide written proof of purchase of the product (such as a copy of the dated purchase invoice for the product) before the warranty service is provided.
- After an RMA number is issued, the defective product must be packaged securely in the original or other suitable shipping package to ensure that it will not be damaged in transit, and the RMA number must be prominently marked on the outside of the package. Do not include any manuals or accessories in the shipping package. D-Link will only replace the defective portion of the Product and will not ship back any accessories.
- The customer is responsible for all in-bound shipping charges to D-Link. No Cash on Delivery ("COD") is allowed. Products sent COD will either be rejected by D-Link or become the property of D-Link. Products shall be fully insured by the customer and shipped to **D-Link Systems, Inc., 17595 Mt. Herrmann, Fountain Valley, CA 92708**. D-Link will not be held responsible for any packages that are lost in transit to D-Link. The repaired or replaced packages will be shipped to the customer via UPS Ground or any common carrier selected by D-Link, with shipping charges prepaid. Expedited shipping is available if shipping charges are prepaid by the customer and upon request.

D-Link may reject or return any product that is not packaged and shipped in strict compliance with the foregoing requirements, or for which an RMA number is not visible from the outside of the package. The product owner agrees to pay D-Link's reasonable handling and return shipping charges for any product that is not packaged and shipped in accordance with the foregoing requirements, or that is determined by D-Link not to be defective or non-conforming.

What Is Not Covered: This limited warranty provided by D-Link does not cover: Products, if in D-Link's judgment, have been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, repair or service in any way that is not contemplated in the documentation for the product, or if the model or serial number has been altered, tampered with, defaced or removed; Initial installation, installation and removal of the product for repair, and shipping costs; Operational adjustments covered in the operating manual for the product, and normal maintenance; Damage that

occurs in shipment, due to act of God, failures due to power surge, and cosmetic damage; Any hardware, software, firmware or other products or services provided by anyone other than D-Link; Products that have been purchased from inventory clearance or liquidation sales or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product. Repair by anyone other than D-Link or an Authorized D-Link Service Office will void this Warranty.

Disclaimer of Other Warranties: EXCEPT FOR THE LIMITED WARRANTY SPECIFIED HEREIN, THE PRODUCT IS PROVIDED “AS-IS” WITHOUT ANY WARRANTY OF ANY KIND WHATSOEVER INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. IF ANY IMPLIED WARRANTY CANNOT BE DISCLAIMED IN ANY TERRITORY WHERE A PRODUCT IS SOLD, THE DURATION OF SUCH IMPLIED WARRANTY SHALL BE LIMITED TO NINETY (90) DAYS. EXCEPT AS EXPRESSLY COVERED UNDER THE LIMITED WARRANTY PROVIDED HEREIN, THE ENTIRE RISK AS TO THE QUALITY, SELECTION AND PERFORMANCE OF THE PRODUCT IS WITH THE PURCHASER OF THE PRODUCT.

Limitation of Liability: TO THE MAXIMUM EXTENT PERMITTED BY LAW, D-LINK IS NOT LIABLE UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER LEGAL OR EQUITABLE THEORY FOR ANY LOSS OF USE OF THE PRODUCT, INCONVENIENCE OR DAMAGES OF ANY CHARACTER, WHETHER DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF GOODWILL, LOSS OF REVENUE OR PROFIT, WORK STOPPAGE, COMPUTER FAILURE OR MALFUNCTION, FAILURE OF OTHER EQUIPMENT OR COMPUTER PROGRAMS TO WHICH D-LINK'S PRODUCT IS CONNECTED WITH, LOSS OF INFORMATION OR DATA CONTAINED IN, STORED ON, OR INTEGRATED WITH ANY PRODUCT RETURNED TO D-LINK FOR WARRANTY SERVICE) RESULTING FROM THE USE OF THE PRODUCT, RELATING TO WARRANTY SERVICE, OR ARISING OUT OF ANY BREACH OF THIS LIMITED WARRANTY, EVEN IF D-LINK HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE SOLE REMEDY FOR A BREACH OF THE FOREGOING LIMITED WARRANTY IS REPAIR, REPLACEMENT OR REFUND OF THE DEFECTIVE OR NON-CONFORMING PRODUCT. THE MAXIMUM LIABILITY OF D-LINK UNDER THIS WARRANTY IS LIMITED TO THE PURCHASE PRICE OF THE PRODUCT COVERED BY THE WARRANTY. THE FOREGOING EXPRESS WRITTEN WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ANY OTHER WARRANTIES OR REMEDIES, EXPRESS, IMPLIED OR STATUTORY

Governing Law: This Limited Warranty shall be governed by the laws of the State of California. Some states do not allow exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the foregoing limitations and exclusions may not apply. This limited warranty provides specific legal rights and the product owner may also have other rights which vary from state to state.

Trademarks: D-Link is a registered trademark of D-Link Systems, Inc. Other trademarks or registered trademarks are the property of their respective manufacturers or owners.

Copyright Statement: No part of this publication or documentation accompanying this Product may be reproduced in any form or by any means or used to make any derivative such as translation, transformation, or adaptation without permission from D-Link Corporation/D-Link Systems, Inc., as stipulated by the United States Copyright Act of 1976. Contents are subject to change without prior notice. Copyright© 2002 by D-Link Corporation/D-Link Systems, Inc. All rights reserved.

CE Mark Warning: This is a Class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

FCC Statement: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

For detailed warranty outside the United States, please contact corresponding local D-Link office.

Register online your D-Link product at http://support.dlink.com/register/

Registration Card (Excluding USA)

Print, type or use block letters.

Your name: Mr./Ms_____
Organization: _____ Dept. _____
Your title at organization: _____
Telephone: _____ Fax:_____
Organization's full address: _____
_____
_____
Country: _____
Date of purchase (Month/Day/Year): _____

Product Model	Product Serial No.	* Product installed in type of computer (e.g., Compaq 486)	* Product installed in computer serial No.

(* Applies to adapters only)

Product was purchased from:

Reseller's name: _____
Telephone: _____ Fax:_____
Reseller's full address: _____
_____

Answers to the following questions help us to support your product:

1. Where and how will the product primarily be used?
☐Home ☐Office ☐Travel ☐Company Business ☐Home Business ☐Personal Use

2. How many employees work at installation site?
☐1 employee ☐2-9 ☐10-49 ☐50-99 ☐100-499 ☐500-999 ☐1000 or more

3. What network protocol(s) does your organization use ?
☐XNS/IPX ☐TCP/IP ☐DECnet ☐Others_____

4. What network operating system(s) does your organization use ?
☐D-Link LANsmart ☐Novell NetWare ☐NetWare Lite ☐SCO Unix/Xenix ☐PC NFS ☐3Com 3+Open
☐Banyan Vines ☐DECnet Pathwork ☐Windows NT ☐Windows NTAS ☐Windows '95
☐Others_____

5. What network management program does your organization use ?
☐D-View ☐HP OpenView/Windows ☐HP OpenView/Unix ☐SunNet Manager ☐Novell NMS
☐NetView 6000 ☐Others_____

6. What network medium/media does your organization use ?
☐Fiber-optics ☐Thick coax Ethernet ☐Thin coax Ethernet ☐10BASE-T UTP/STP
☐100BASE-TX ☐100BASE-T4 ☐100VGAnyLAN ☐Others_____

7. What applications are used on your network?

☐Desktop publishing ☐Spreadsheet ☐Word processing ☐CAD/CAM
☐Database management ☐Accounting ☐Others_____

8. What category best describes your company?

☐Aerospace ☐Engineering ☐Education ☐Finance ☐Hospital ☐Legal ☐Insurance/Real Estate
☐Manufacturing
☐Retail/Chainstore/Wholesale ☐Government ☐Transportation/Utilities/Communication ☐VAR
☐System house/company ☐Other_____

9. Would you recommend your D-Link product to a friend?

☐Yes ☐No ☐Don't know yet

10.Your comments on this product?

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